

TERMS AND CONDITION

Welcome to Taiyo Resort (PG) Sdn Bhd (“PGC”) QiSoft@Club Mobile Device Application (“QiSoft@Club”). The Terms and Conditions stated below applies to all Club members, their spouse and children below 25 years old and of QiSoft@Club. You are bound by these terms and conditions if you're on QiSoft@Club.

1. Taiyo Resort (PG) Sdn Bhd will post updates about the Club activities through our Social Media ‘Facebook’ (“PGC Facebook”) and on QiSoft@Club.

Contents & Notices on QiSoft@Club

2. Unless otherwise stated, all materials, including images, illustrations, designs, icons, photographs, video clips, and written and other materials that appear in PGC Facebook and QiSoft@Club, belongs to PGC. Members might share it to others for the purpose of promotion only.

Purchase, Payments and Credit Limit

3. All purchase of food & beverages and merchandise are subject to availability. PGC retains the discretion to decline the members’ order in the event such product is unavailable or for any other reasons.

4. Upon successful processing of your purchase, you will be issued with physical bill from PGC bar counter and you may verify the accuracy of your bill displayed in QiSoft@Club as soon as the purchase is successful.

5. All outstanding account must be paid in full no later than the last day of the respective months to ensure smooth billing and purchase in the following new month.

6. PGC reserves its right to change the prices of our food & beverages, merchandise and other items from time to time without prior notice.

Online Payment Transaction

7. Registered members, spouse and their children below 25 of age are required to download the QiSoft@Club and fill in all particulars such as full name. NRIC number to be the same as those in the club’s record. If unsure, members are requested to check with PGC office to update their particulars.

8. When making payment using online transfer, members will receive official receipt immediately through QiSoft@Club when the transfer is successful. Alternatively, members can request for physical receipt from PGC bar counter or office.

9. In the event members wish to seek a refund, request can be in writing to the Honorary Treasurer of PGC, stating the reason for seeking refund, date of payment actual amount paid for the PGC's consideration.

General

10. PGC shall not be held liable for any loss and damage suffered by any members due to the unauthorised use and any illegal access to QiSoft@Club either by members' guest or any other persons.

11. Members shall report to PGC immediately upon discovery of any suspicious, unauthorised and/or illegal use of their QiSoft@Club account.

12. Confidentiality of the respective members' username and password of their QiSoft@Club is strictly the sole responsibility of the respective members.

13. Members hereby agree to provide PGC with accurate and updated information as required by QiSoft@Club registration process and will likewise keep their information updated with PGC at PGC office.

14. As with member's account and registration with PGC, PGC retains the right to disable any member's QiSoft@Club account , provided always PGC will inform the member concerned reason(s) of doing so within 14 days from their account or registration being disabled by PGC.

15. PGC retains the absolute discretion to amend by way of amendments, deletion or addition to the terms and conditions of the usage of QiSoft@Club.

16. PGC shall take action against any offender(s) for any misuse or violation of the terms and conditions of QiSoft@Club.

Disclaimer

17. The QiSoft@Club Mobile App is provided free of charge to members, their spouse and children below 25 years old. PGC makes no guarantee that the system will be uninterrupted, accurate and/or error-free at all times. In additions, PGC reserves the right to modify or discontinue, temporarily or permanently all or any part of the QiSoft@Club without prior notice .

Comments and Feedbacks

18. All comments and feedbacks to PGC shall be in writing by the members personally , addressed to the Honorary Secretary and emailed to " PLS ADVICE "

19. Enquiries about QiSoft@Club may be made at PGC Office or through telephone at 04-6442255 / 019-4082255 or e-mail to golfbooking@penanggolfclub.com.my and during office hour as below :-

Monday – Sunday (7.30am to 6.00pm)

Public Holiday (7.30am to 6.00pm)